

# Senior Program Frequently Asked Questions (FAQ)

# 1. What is the Senior Minor Home Repair Grant Program?

**Answer:** The Senior Minor Home Repair Grant Program offers grants to income eligible seniors to help cover minor home repairs, promoting safety and accessibility.

# 2. Who is eligible to apply?

Answer: To be eligible, applicants must:

- Be 62 years of age or older
- Meet specific income eligibility requirements
- Own and occupy the property for which they are applying for funding
- Live in LA County

## 3. Is a home assessment required?

**Answer:** Yes, a home assessment is required and will be conducted by an Occupational Therapist. This assessment ensures that any repairs or modifications meet safety, and accessibility needs specific to the applicant's needs.

## 4. Is attendance at an orientation workshop required?

**Answer:** Yes, all applicants are required to attend a free Senior Program Orientation Workshop. This workshop provides important information about the program, eligibility requirements, and the application process. Visit our website to sign-up <a href="https://www.nhslacounty.org/programs">https://www.nhslacounty.org/programs</a>

# 5. How do I submit my application?

## Answer: Complete the Client Intake Form available at

<u>https://www.nhslacounty.org/intake-form/</u> and select "Senior Home Repair Grants Program." Send your supporting documents via email to <u>counseling@nhslacounty.org</u> or drop them off at one of our office locations.

## 6. Where can I drop off or mail my documents?

Answer: Documents can be dropped off or mailed to either of these locations:

- NHSLA Office: 3926 Wilshire Blvd, Suite 200, Los Angeles, CA 90010
- NHS Center for Sustainable Communities: 1051 Rosecrans Ave, Compton, CA 90222

#### 7. What happens after I submit my application?

**Answer:** Once you submit your application, it will be reviewed by our team. If additional information is needed, we will reach out. Once all required documents are received and eligibility is confirmed, you will be notified about the next steps in the program. Some of the next steps will include NHS providing you with a writeup on the home repairs needed that are eligible to be covered by the grant program.

#### 8. What repairs are covered by the program?

**Answer:** The program typically covers minor repairs aimed at improving safety and accessibility in the home. For example....For specific repair inquiries, please contact our office directly.

#### 9. How much funding is available per household?

**Answer:** Grant funds are available for up to \$5,300 per household to cover approved minor home repairs.

## 10. Who can I contact for more information?

**Answer:** For more details, please email us at <u>counseling@nhslacounty.org</u> or call the NHSLA office at (213)381-2862.